1

Difficulty with another Staff Member

↓

Speak to that person one to one → Resolved

↓

Speak with Principal/Head of Primary/Secondary & together go to that person → Resolved

↓

Take matter to Chairperson/BOT → Resolved

↓

Call in your pastor or proprietors for a meeting with BOT and person involved → Resolved

↓

Call in Mediation → Resolved

2

Difficulty with Head of Primary/ Secondary

↓

Speak to him/her one to one → Resolved

↓

Speak to Principal and together speak to Head of Primary/Secondary → Resolved

↓

Take matter to BOT → Resolved

↓

Call in your Pastor or Proprietors for a meeting with Bot and Head of Primary → Resolved

↓

Call in Mediation → Resolved

3

Difficulty with Principal

↓

Speak to him/her one to one → Resolved

↓

Take pastor/Support person and speak again with principal → Resolved

↓

Take matter to BOT Chairperson → Resolved

↓

BOT to set meeting with both parties and the Proprietors → Resolved

↓

Call in Mediation → Resolved

4

Difficulty with Bot

↓

Request meeting with BOT → Resolved

↓

BOT, Proprietors, Employee and Support Person/Pastor/Union Rep to meet → Resolved

↓

Call in STA/Union/Other body for mediation → Resolved